Challenging the Market Change

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Ground Rules

- Please turn of you mobile phone
- The only silly question is the one you don't ask
- If you want me to stop talking you can either:
 - get up and leave
 - buy me a beer
 - But please don't throw anything I bruise easily
- If you want to speak please put up your hand.
- This is your conference make the most of it.

About The Recycler Trade Magazine

- First published 1992
- 100% focused on the Toner & Inkjet market
- Published monthly in English & Spanish
- Global circulation
- Read by decision makers

About Remax Trade Shows

- First show in Paris in 2000
- 100% focused on the Toner & Inkjet market
- Remax 2006 in Barcelona, Spain, 5 7 April
- Remax Asia Pacific Gold Coast, Australia, 13 15 July

EU Market Volumes

		Mono	Colour	
		Laser	Laser	Inkjet
All Cartridge Sales		133.2M	13.4M	252M
OEM Cartridge Sales		89.2M	11.2M	116M
Remanufactured Cart	tridge Sales	30.6M	0.7M	29M
Compatible Cartridge Sales		3.9M	N/A	85.5M
Grey / Irregular Sales Estimate.		9.3M	0.1M	21.4M
Empties Recovered in Region		32M	0.6M	31.8M
13t Market Share	ETIRA – F Challenging the M	Rome 22.9% arket Change	5.0%	11.5%

EU Industry Stats & Growth

	Mono Laser	Colour Laser	Inkjet
No Remanufacturers in sector	1465	120	1985
Monthly Average per	1400	120	1705
Remanufacturer	1740	486	1114
OEM Growth 2004	6.20%	N/A	21.10%
OEM Growth 2005	14.00%	268.00%	9.00%
OEM Growth 2006	11.00%	268.00%	6.00%

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OEM Issues

- Oil prices
 - Higher material costs
 - Higher transportation costs
- Shrinkage
 - The OEM market has reduced by around 3% this year.
- Supply Chain
 - OEM's have "stuffed" the supply chain to improve sales dealer orders now reducing.

OEM Issues

- Traditional market erosion
 - Staples and the like realise they can make more profit from after market products and their focus is changing.

Dealer.Co.EU

- Imaging supplies turnover is €10M
- 23% of sales are after market
- Average OEM price is €64
- Average reman price is €49

What's it worth?

OEM

Unit Sales

Value sales

- GP @ 5%

Remanufactured

Unit sales

47,000

Value sales

€2.3M

120,300

€7.7M

€367K

□ GP@30%

€531K

The traditional picture of Remanufacturing Parts & **OEM** Equipment **SUPPLIERS END** TONER **USERS** /INK **REMAN** DEALER OPC MISC. Overheads & Labour **Empties BROKER Materials** ETIRA - Rome 13th October 2005 Challenging the Market Change

Current Channel Picture

SOURCES

CHANNELS

OEM REMAN COMPATIBLES Irregular OEM DIREC WHOLESALE DISTRIBUTION **DEALER / STATIONARY** MAIL ORDER INTERNE RETAIL **LARGE ENT SME** SOHO

MARKET SEGMENT

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Challenges

- Environmental considerations
- Rising Costs (labour, Materials & Overhead)
- Weak dollar (reducing export opportunities)
- Low cost / High quality Imports
- Strong dealer market
- Intellectual Property
- Regionalisation
- Counterfeit empties

Environmental Considerations (Cost of compliance)

- Cartridges ARE waste
- Waste disposal only 1 licensed site for toner
- Waste ink cannot be put into the drainage system
- Licensing of premises for the storage of waste
- Staff training
- Cross border shipping of empties Green / Amber / Red
- Illegal movements ARE criminal offences in some countries.

Opportunities

- Colour
- Retail
- Distribution
- Branding

Colour

- The best selling colour is BLACK
- Colour laser growing rapidly
- Remanufacturing industry just getting started
- Colour will overtake monochrome within 5 years.
- Ink is penetration the SOHO market
- Shop fill solutions will increase
- Toner, Ink & Chip technology are main barriers to growth.
- Market ready for remanufactured, bit is the industry ready for the market?

Retail

- Generates highest return
- Rebalance customer profile
- Open a retail / factory outlet?
- Raise brand awareness

Distribution

- Effective distribution ALWAYS
- Right first time
- Always on time
- Reverse logistics for empties
- Other products (paper / stationary?)

Branding

- After HP "Remanufactured" is the largest selling brand
- Public awareness is low, but getting better
- Quality is everything
- Industry Standard?
- You are as strong as your weakest link
- The DVD!

Future Outlook

- Consolidation
- Fewer companies will be doing more
- 3 companies have a combined capacity of 500,000 laser & 1,000,000 inkjets per month.
- Small is good
- Big is good
- Mid size will feel the pinch

Remanufacturing in the future? **OEM OEM SUPPLIERS** DIRECT **TONER** INK **OPC** DEALER Large Eqpt. R&D Medium **REMAN REMAN** Small Franchises? Waste & Waste **Empty BROKER** processing **END** ETIRA - Rome **USERS** 13th October 2005 Challenging the Market Change

Future Channel Picture?

SOURCES

CHANNELS

REMAN COMPATIBLES Irregular OEM FRANCHISE / REMAN WHOLESALE DISTRIBUTION REMAN DIREC **DEALER / STATIONARY** MAIL ORDER INTERNE RETAIL **LARGE ENT SME** SOHO

OEM

MARKET SEGMENT

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Remanufacturing

Is the industry of the 21st century

That's all folks!

- Thank you for your time I am happy to answer any questions you may have during the conference.
- To receive a copy of this presentation please leave your business card at registration or email <u>publisher@therecycler.com</u>